FACT SHEET

Coronavirus or COVID-19

Coronavirus Disease 2019 is a new disease that causes respiratory illness in people and can spread from person to person.

• Care providers are responsible under Oregon Administrative Rules to report any outbreak of disease to local public health authorities and to the Department of Human Services (DHS).

• DHS is the regulatory agency over licensed long-term care settings and residential facility settings and is working closely with the Oregon Health Authority’s Public Health Division.

• OLTCO has been in close contact with DHS leadership throughout this event.

• We are advising agency staff, friends and family members to follow public health and CDC guidance and NOT visit loved ones or residents if you are sick or have traveled to impacted countries.

• The most recent information from DHS states that no visitors will be allowed, unless essential. Essential is defined in the guidance for friends and family as those needing to visit someone during end-of-life stages. Please read the DHS guidance thoroughly (link above).

• Certified Ombudsman Volunteers may not visit facilities in person at this time. Please continue to do Ombudsman work via phone.

• Please visit the Oregon Public Health website for additional information about coronavirus, how to keep yourself healthy and safe, as well as data about the virus: www.healthoregon.org/coronavirus

• You may also call 211 or the Aging and Disability Resource Connection (ADRC) at 855-673-2372 to seek additional information or assistance.

• This is an evolving situation and we will provide updates as we receive more information.